



Lida Pinkham

Director of Learning & Development

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Lida Pinkham has managed technology learning experiences in a variety of industries—including higher education, libraries, and banking—for more than a decade. As Ice Miller's Director of Learning & Development, she oversees the strategy, planning, and execution of projects for the Learning & Development team and facilitates the continual development, improvement, and implementation of all technical training, including new hire development, technology rollouts and upgrades, and ongoing proficiency training.

Lida joined Ice Miller in 2014 as part of the technology training team brought on to ensure technology learning opportunities for a variety of formats were accessible and understandable across the firm. She works closely with IT staff and vendors to ensure that all employees are informed, independent, and empowered to use firm technology effectively and efficiently. She is a motivated trainer and continuously strives to promote a culture where lawyers, paralegals, and business professionals are empowered to learn and develop their technical skills. Under her direction, the training and development department partnered with human resources to develop and rollout a learning and assessment program for legal services assistants, and increased usage of the learning materials and Learning Management System (LMS) by more than 200 percent.

Education

- Messiah University (B.S., 1993)
- University of North Carolina at Charlotte (M.Ed., 2001)

Professional Affiliations

- Microsoft Office Certified Specialist

Community Involvement

- Association for Talent Development (ATD) Chapter
- Midwest Legal Technology Trainers Steering Committee